EVALUATION FORM

Thank you for attending the September 2002 Managed Care Enrollment and Payment Conference.

Thank you again for your feedback.

Please take a few minutes and complete the Evaluation Form. We are constantly trying to improve the conference and assure that the needs of Medicare Managed Care Organizations are addressed. We value your comments on this evaluation form.

Thursday Morning, September 12, 2002		Not Relevant			Extremely Relevant		
9:30-10:00 Plan Benefit Package Indicators (Kim Miegel and Ed Howard)		1	2	3	4	Е Х ^П ⁶ 5	
10:15-10:45 Communicating with Members on the PBP (Ellen Duffield)							
10:45-11:15 Monthly Reconciliation from an M+CO Per Content	rspectiv 1 2_		4_	5	_		
11:15-11:45 Enrollment Policy Update (Danielle Moon) Content	12_	3_	4_	5	_		
Were the sessions pertinent to your business objectives? needed to be addressed?	If so,	hov	v or i	f not	, wł	nat inf —	formation
Suggestions for changing the format:							
Do you have other training needs that were not addresse	ed? If	so, j	oleas	e list	the	em.	

Thursday Afternoon September	12		
1:15-2:15 Processing Retroactiv	e Adjustments fo Content	r Special Statuses 12_3_4_5_	
2:15-3:00 Medicaid Status: Wha	at is it? (Gina Cle Content	emons and Wayne Smith) 1 2 3 4 5	
3:15-3:45 ESRD (Matthew Leip	oold and Janice B Content	Sailey) 12_3_4_5_	
3:45 -4:15 2004 Risk Adjuster P	Cayment and Enco	ounter Data Submission (Bobbie Knickma	ın)
4:15-4:45 New Options for M+C	C Contracting (Ro	on Deacon) 1 2 3 4 5	
Were the sessions pertinent to y needed to be addressed?	our business obje	ectives? If so, how or if not, what informa	tion
Suggestions for changing the for	rmat:		
Do you have other training need	ls that were not a	addressed? If so, please list them.	

General Session September 13, 2002 a.m. 8:15-9:00 CMS System User ID Management and the "Cyber Tiger" (Helen Herlich) Content 1__2_3_4_5_ 9:00-9:30 Medicare Managed Care systems Stage 1 Redesign (Mary Sincavage) Content 1 2 3 4 5 9:30-9:45 Medicare Beneficiary Database (Greg McGuigan) Content 1 2 3 4 5 10:00-10:45 CMS Performance Assessment Tool (Laura Minassian-Kiefel) Content 1 2 3 4 5 10:45 Late Breaking News and Q&A to DPAP Content 1__2_3_4_5_ Were the sessions pertinent to your business objectives? If so, how or if not, what information needed to be addressed? Suggestions for changing the format/speakers: Do you have other training needs that were not addressed? If so, please list them.

September 11-13, 2001
Meeting Space – Wyndham Inner Harbor Hotel
How do you rate the hotel as a conference site?
1. Poor2. Adequate3. Good4. Very Good5. Excellent
Comments/suggestions regarding hotel:
Do you must su the conference to be held at
Do you prefer the conference to be held at: Hotel CMS National Headquarters
Website:
Was the website easy to use for registration/information?
Difficult 1 2 3 4 5 Easy
Did you have any problems using the website for registration or information? If so, what were your problems? Please suggest changes to the website which will improve the registration process.